

DAMAGED HOME?

HELPFUL GUIDE



When something happens to our home it can be overwhelming, and we might not know where to start. While this is not a complete list, these are a few recommendations to help you.

IMMEDIATE TASKS

Contact Family or Friends

It is important to let those closest to you know what has occurred and that you need help.

Notify Homeowners Insurance

Start this process as soon as possible and secure your property. Seek direction from your insurance before accepting bids from contractors.

Contact a Contractor to Board Up the Property

Homeowners insurance may do this for you or reimburse you.

Connect Your Insurance Agent with Community Improvement

This allows the insurance company and the City to communicate as the rebuilding begins. A Community Improvement Inspector will be assigned to your property.

Contact Your Utility Providers for Shut Offs

TO ensure the safety of all, it is important that you connect with your utility providers to shut everything off due to hazardous conditions as directed by the City or Fire Department.

Contact the Red Cross for Emergency Housing

The Red Cross will help you and your family with emergency housing. Contact them to begin the steps of temporary relocation.

Be Aware

If your house has been “Red Tagged,” it means no one can enter without City approval. Everyone needs an entry pass from the Building Division to enter. If it has been “Yellow Tagged,” you are allowed to enter to grab things, but not stay, sleep, or live.

MOVING FORWARD

Be sure to regularly check in with your insurance company for updates. Permits will be required by the Building Division. Lastly, keep an eye on your property to avoid trespassing.

IMPORTANT CONTACTS

Red Cross

(800) 675-5799

Azusa Building Division

(626) 812-5234

Azusa Light & Water

(626) 812-5225

Azusa Police Department

(626) 812-3200

SoCal Gas

Res: (877) 238-0092
Com: (800) 427-2000

LA County Animal Control

(626) 962-3577
Shelter Located at
4275 N. Elton
Baldwin Park, CA 91706

Foothill Unity Center

(626) 358-3486
Temporary housing,
food, & resources

City of Azusa Community Improvement Division



(626) 812-5265



www.azusaca.gov/

